

Federal Acquisition Service (FAS) Regional Business Application (RBA) Software Version 10.6.0

Prepared for GSA Users by TechFlow, Inc.

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TASK TITLE: General Services Administration (GSA) Regional Business

Application (RBA) Project

DOCUMENT TITLE: Regional Business Application V10.6.0 Release Notes

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1 TASK REQUIREMENTS

Task Client

General Services Administration (GSA) Federal Acquisition Service (FAS) Office of the Chief Information Officer 2100 Crystal Drive, Room 11052 Arlington, VA 22202

Introduction

The following Release Notes describe content to be delivered through enhancements to the Regional Business Application (RBA) software.

Purpose

The main purpose for this release is to update functionality in the RBA to implement enhanced functionality for the Integrated Workplace Acquisition Center (IWAC) region which will be accomplished through the following Change Requests:

ITSS:

CHG63544: Registration Changes
CHG63545: Expand Order ID length
CHG63548: Workflow Changes

• CHG63546: Existing ITSS Document Changes

CHG63547: Notice of Award

ITOMS:

N/A: There are no changes to ITOMS

CODB:

CHG63543: CODB Changes

2 UPDATES INCLUDED IN ITSS

This section provides details on updates implemented in IT Solutions Shop (ITSS).

2.1 CHG63544 - Registration Changes

This change provides the RBA Registration Desk analysts with the ability to register new and existing GSA users under a new region "30. IWAC Region" which corresponds to the Integrated Workplace Acquisition Center under the Office of General Supplies and Services. Previously, GSA users could only be registered under regions 1 – 13 which correspond to the regions under the Office of Assisted Acquisition Services.

GSA users registered under the region "30. IWAC Region" will be assigned the new program type "Furniture".

GSA users whose primary region is "30. IWAC Region" can specify one of the following territories as their default territory:

- Arlington, VA
- Philadelphia, PA

The above described changes are visible to the RBA Registration Desk only and are not visible to GSA users within the RBA Registration profile.

2.2 CHG63545 - Expand Order ID length

This change increases the maximum length of both the Order ID field and Originating Order ID field, located on the COI, from 12 characters to 15 characters. The 15 length Order ID fields will allow users creating IWAC orders to enter their Requisition Number from FSS-Online as the Order ID in ITSS.



Figure 1: Order ID fields on COI

Additionally, the validation on the Citation document Order ID List has been updated to validate that Order IDs entered by the user are not longer than 15 characters in length.



Figure 2: Order ID Length Validation on Citation

2.3 CHG63548 - Workflow Changes

Several changes have been made to the workflow to allow applicable workflow functionality to occur for IWAC orders. The IWAC region will be utilizing ITSS for pre-award activities, mainly solicitation and evaluation. Once the evaluation process is completed, the IWAC GSA user will issue a Notice of Award. Notice of Award documents can be signed or rejected by IWAC Contracting Officers. Once the IWAC Notice of Award document is signed by the Contracting Officer ITSS will dispatch the appropriate email notifications to the winning contractor and subsequent award activities will be performed outside of ITSS.

- IWAC purchase orders and modifications will continue to be made in FSS-Online.
- Client order funding will continue to be performed in FSS-Online Project Master.

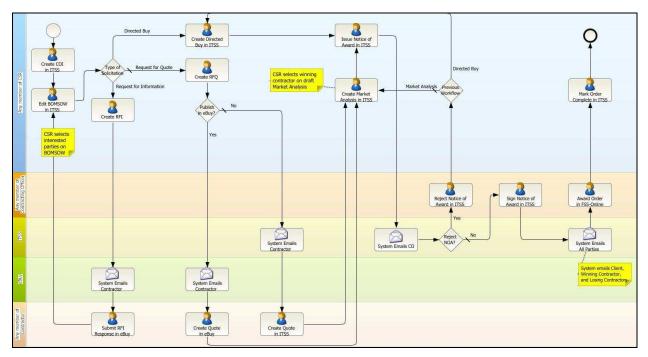


Figure 3: Workflow specific to IWAC Orders

Orders created for the IWAC region have a workflow specific to the IWAC region.

One change to facilitate the unique workflow for IWAC orders is that users will no longer have the ability to:

- Change the region from an AAS region (region 1 -13) to IWAC region
- Change the region from IWAC region to an AAS region (region 1-13)

This will apply to an order once the workflow proceeds to the BOMSOW. If the COI is saved as a draft, the user still maintains the ability to change the region between AAS and IWAC region as needed.

The signing of the Notice of Award document will function similarly to the signing of the Purchase Order on an AAS order (regions 1-13). If a Notice of Award document is signed on an IWAC order then **GSA users** will have the ability to:

- View Contractor Information AND Contractor Office Information sections on the COI
- Edit the following section on the COI:
 - o Client's Address Information
 - o Accepting Person's Address & Contact Information
 - Shipping Address or Place of Performance
 - Contractor Information
 - GSA Order Support
 - Client Peer Access
- Create the following supporting documents from the COI:
 - o Create a Memorandum

- o Create an Action Memo
- Create a Technical Report
- o Create a Resume Acceptance
- Create Staffing Notices
- o Initiate a Customer Survey
- Change Peers
- Change Alternates
- Mark the order Complete on the COI
- Find the order via the Orders view "By Contract Number"
- Find the order (if is marked complete) via the Orders view "Completed By Contract Number"

On an IWAC order with a Signed Notice of Award, GSA users will not have the ability to:

- Edit the BOMSOW, Market Analysis, or Directed Buy documents
- Create Acceptance Information Documents

On an IWAC order with a Signed Notice of Award, the **Client** will have the ability to:

- Create an Action Memo
- Change Peers

On an IWAC order with a Signed Notice of Award, the **winning Contractor** will have the ability to:

- Create an Action Memo
- Create a Technical Report
- Create a Resume Acceptance
- Create Staffing Notices
- Change Alternates

2.4 CHG63546 – Existing ITSS Document Changes

Several changes have been made to workflow documents to support IWAC orders. The following sections describe these changes on a per-document basis.

2.4.1 COI Changes

Several changes have been made to the COI to accommodate the addition of a new IWAC Region. The new region "30. IWAC Region" has been added to the Region drop-down list (as shown in **Figure 4**, A).

A new program titled "Furniture" has been added to the Program field (as shown in **Figure 4**, B). If the order's region is "30. IWAC Region', then the system will automatically prepopulate the Program field with the value "Furniture". Since Furniture is the only program applicable to the IWAC region, users will not have the ability to change the program type on IWAC orders.

The following new IWAC region territories have been added to the Territory drop-down list (as shown in **Figure 4**, C):

- Arlington, VA
- Philadelphia, PA

GSA users whose primary region is "30. IWAC Region" on their GSA registration profile can have the registration desk set their default territory to one of the IWAC territories. When an IWAC GSA user creates a new order, the territory value will default to the value set on their GSA registration profile.

The territory values are independent of the selected Region. That is, if the user changes the Region then the territory is not automatically updated. If a GSA user works within multiple regions and they create an order for a regional territory other than their primary territory, then the user will have to be cognizant and manually change the territory value to the appropriate territory.



Figure 4: COI GSA Order Specifics Section

IWAC orders will not utilize the funding and purchase order features of the RBA. Instead, after completion of the solicitation evaluation (either Directed Buy or Market Analysis) then the GSA user will have the ability to issue a Notice of Award document. Since IWAC orders do not require funding in the RBA, there is no need to require the assignment of a Fund Manager on the COI for IWAC orders. If the order's region is "30. IWAC Region" then the system will hide the "Fund Manager" field on the COI, as shown in **Figure 5**.



Figure 5: COI GSA Order Support Section

2.4.2 BOMSOW Changes

BOMSOW documents belonging to AAS regions (regions 1-13) are not affected by the changes described below and users will experience no impact to the document. BOMSOW documents belonging to IWAC orders differ slightly from BOMSOWs belonging to AAS orders.

The following changes are specific to BOMSOWs that belong to orders where the order's region is "30. IWAC Region":

2.4.2.1 Lock-down Active Column

This change locks down the Active column from being editable on the BOMSOW Task Item table. Since the workflow for IWAC orders does not include the award of Purchase Orders and Modifications in ITSS and there is no way for users to subsequently activate an inactive task item, all task items for IWAC orders are marked active. Users will not have the ability to mark an IWAC task item 'inactive' in ITSS. Since all IWAC task items are active, all task item values are included in the total order values calculated on the Market Analysis and Directed Buy documents. **Figure 6** displays the BOMSOW task item table, specifically the noneditable Active column.

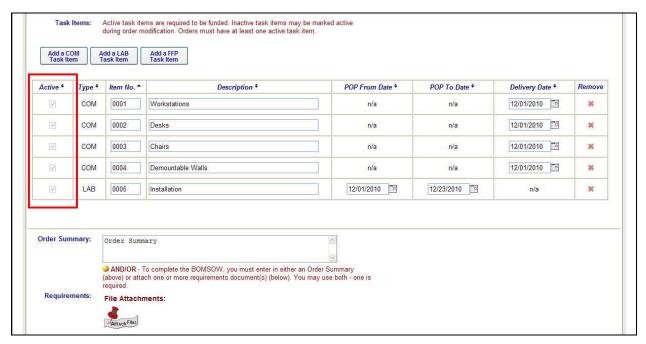


Figure 6: BOMSOW Task Item Active Field

2.4.2.2 Bypass COM-only Soft Validation

AAS orders (regions 1-13) are validated upon submission of the BOMSOW to warn the user in the event that their order only contains COM task items. This warning is in place to remind users that when the basic order is awarded with only COM task items they will only have the ability to add COM task items on the Order Mod.

Since IWAC orders will not have Purchase Orders and Modifications awarded in ITSS, there is no need for the system to provide the soft validation warning. Therefore, the following validation is bypassed on all IWAC orders upon submission of the BOMSOW.



Figure 7: COM-only Soft Validation Bypassed on IWAC Orders

2.4.3 Market Analysis Changes

Market Analyses belonging to AAS orders (regions 1-13) are not affected by the changes described below and users will experience no impact to the document. Market Analysis documents belonging to IWAC orders will allow users to create the new Notice of Award document upon completion of the Market Analysis, thereby routing the user to the new IWAC-specific workflow.

If the order's Region is "IWAC" and a non-draft Market Analysis is submitted, then the system will display an "Issue Notice of Award" button in lieu of the "Certify Funds" button, as shown in **Figure 8**.



Figure 8: Issue Notice of Award button on Market Analysis

Additionally, the Active flag will not be editable on the Market Analysis Dollars Subform (see **Figure 9**), nor on the Add/Edit Task Items page (see **Figure 10**.)



Figure 9: Dollars Subform on Market Analysis & Directed Buy

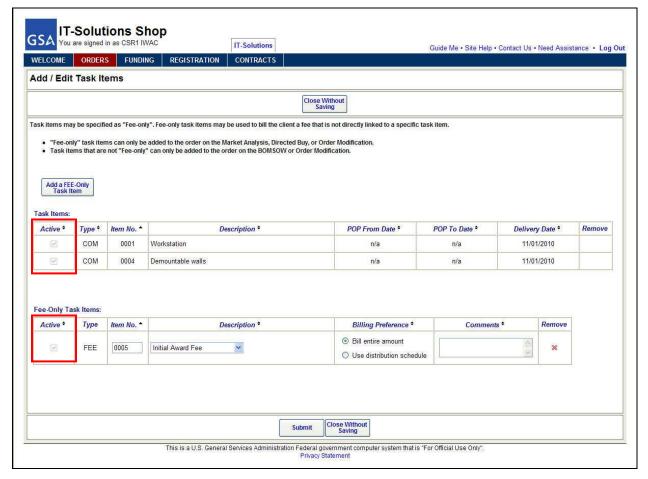


Figure 10: Add/Edit Task Items

2.4.4 Directed Buy Changes

Directed Buys belonging to AAS orders (regions 1-13) are not affected by the changes described below and users will experience no impact to the document. Directed Buy documents belonging to IWAC orders will allow users to create the new Notice of Award document upon completion of the Directed Buy, thereby routing the user to the new IWAC-specific workflow.

If the order's Region is "IWAC" and a Directed Buy is submitted, then the system will display an "Issue Notice of Award" button in lieu of the "Certify Funds" button, as shown in **Figure 11**.



Figure 11: Issue Notice of Award button on Directed Buy

Additionally, the Active flag will not be editable on the Directed Buy Dollars Subform (see Figure 9), nor on the Add/Edit Task Items page (see Figure 10.)

2.5 CHG63547 - Notice of Award

A new document titled "Notice of Award" has been added to ITSS and is only available to orders created for the "30. IWAC Region". The access privileges for the Notice of Award document are as follows:

| User | Create | Sign | Reject | Read |
|--------------------|------------|------------|------------|------------------------------|
| IWAC CSR | Allowed | Prohibited | Prohibited | Allowed |
| IWAC CO | Allowed | Allowed | Allowed | Allowed |
| Client | Prohibited | Prohibited | Prohibited | Allowed |
| Winning | Prohibited | Prohibited | Prohibited | If Notice of Award Status is |
| Contractor | | | | Signed |
| | | | | then Allowed |
| | | | | Else Prohibited |
| Losing Contractors | Prohibited | Prohibited | Prohibited | Prohibited |

GSA users have the ability to create a Notice of Award for IWAC orders from the Market Analysis or Directed Buy. When the GSA user clicks the "Issue Notice of Award button" the system will verify that a Contracting Officer has been assigned on the COI.

If a Contracting Officer has been assigned to the order then the system will prompt the user for confirmation on creating a Notice of Award document. If the user confirms that they want to create the Notice of Award then the system will:

- Create a new Notice of Award document with the status Submitted
- Assign the Contracting Officer on the COI a "Notice of Award Pending Signature" action item
- Send an email notification to the Contracting Officer regarding the action item.

The Notice of Award document is shown in Figure 12.

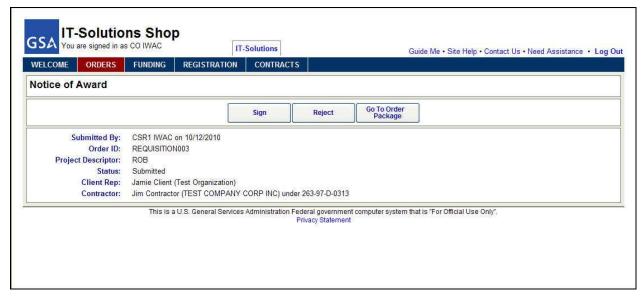


Figure 12: Notice of Award

The Notice of Award document contains the following fields:

- Submitted By Displays the user who created the Notice of Award and the date it was created
- Order ID The order ID of the IWAC order
- Project Descriptor The description of the order as entered on the BOMSOW
- Status The status of the Notice of Award.

The Notice of Award has three possible statuses:

- Submitted Indicates that the Notice of Award has been created but not yet signed nor rejected
- 2. Signed Indicates that the Notice of Award has been signed by an IWAC Contracting Officer
- 3. Rejected Indicates that the Notice of Award has been rejected by an IWAC Contracting Officer
- Client Rep Displays the order's client representative followed by their client organization
- **Contractor** Displays the winning contractor's name followed by their contractor company name and the selected contract number
- Signed By / Rejected By If the Notice of Award has been signed then a Signed By field will display the Contracting Officer that signed the Notice of Award. If the Notice of Award has been rejected then a Rejected By field will display the Contracting Officer that rejected the Notice of Award.

Since the above fields are non-editable, the Notice of Award document will not have an edit mode. Any changes required to correct data displayed in the Notice of Award must be made by rejecting the Notice of Award and backing-up the workflow to the appropriate point where the incorrect values can be edited.

GSA users within the IWAC region with the Contracting Officer role have the ability to Sign or Reject a Notice of Award. IWAC Contracting Officers have the ability to sign a submitted Notice of Award by clicking the **Sign** button. Only a single signed Notice of Award can exist per order. If a Notice of Award is Signed then the system will:

- Update the Notice of Award Status to "Signed"
- Update the order status to "Award Notice Issued"
- Remove the Contracting Officer "Notice of Award Pending Signature" action item
- Send the Client an ITSS "Basic Order Awarded Client Notification" email notice
- Send the Losing Contractors an ITSS "Basic Order Awarded Other Contractor Notification" email notice
- Send the Winning Contractor an "IWAC Notice of Award Issued" email notice

IWAC Contracting Officers also have the ability to reject a submitted *or* signed Notice of Award by clicking the **Reject** button. An order can have multiple rejected Notice of Award documents however, rejected Notice of Award documents cannot be edited nor acted upon. If a Notice of Award is Rejected then the system will:

- Update the Notice of Award status to "Rejected"
- Remove the Contracting Officer "Notice of Award Pending Signature" action item (if applicable)

If the Contracting Officer rejects a signed Notice of Award then the system will also:

- Revert the order's workflow back to the step prior to the creation of the Notice of Award
- Revert the order's status from "Award Notice Issued" back to its previous status

Once an IWAC order has a signed Notice of Award document then the IWAC GSA users will continue the purchase order award process outside of the RBA, utilizing FSS-Online.

3 UPDATES INCLUDED IN CODB

This section provides details on updates implemented in the Common Oracle Database (CODB).

3.1 CHG63543 - CODB Changes

The CODB has been updated to accommodate the different changes necessary to add the IWAC region to the RBA. The changes to the CODB are as follows:

3.1.1 Expand length of FRONT_END_ORDER_ID field

The following tables have been modified to increase the length of the FRONT_END_ORDER_ID field from 12 to 15 characters:

- AUDIT FUND CITE ORDER REF
- AUDIT_NEAR_ACORNS
- AUDIT ORDER FUND TRANS
- AUDIT_ORDER_STATIC_DATA
- FUND_CITE_ORDER_REFERENCE
- MIXED ORDERS
- NEAR ACORNS
- ORDER FUND TRANSACTIONS
- ORDER_STATIC_DATA
- ORDER_STATIC_DATA_REPORT
- ORDERS R3 R8
- STAGE NEAR ACORNS
- TEMP_ECR_3246
- TEMP_ORD_FUN_XION
- VIEW_CITE_ID_REF_FUNDS
- VIEW FRONT END OBS BY CITE
- VIEW FUND CITE DIFF BA
- VIEW_FUND_CITE_MULTI_BA
- VIEW_FUND_CITE_ORDER_REF
- VIEW_FUNDINGS_ORDER_REF
- VIEW INVOICE AGING
- VIEW INVOICE DUPE NOT END
- VIEW_INVOICE_DUPES
- VIEW_INVOICE_FUNC_DUPES
- VIEW ITSS CERT
- VIEW ORDER FUND TRANS W STATUS

3.1.2 Expand length of ORIGINAL_FRONT_END_ORDER_ID field

The following tables have been modified to increase the length of the ORIGINAL_FRONT_END_ORDER_ID field from 12 to 15 characters:

- ORDER STATIC DATA
- ORDER STATIC DATA REPORT

3.1.3 Add IWAC Region to GSA_ORGANIZATIONS table

A new record has been added to the GSA_ORGANIZATIONS table for the IWAC Region. The record attributes are as follows:

| ORGANIZATION_ID | DESCRIPTION | ORG_TYPE |
|-----------------|-----------------|----------|
| 30 | 30. IWAC Region | R |

3.1.4 Add Furniture program to LU_PROGRAMS table

A new record has been added to the LU_PROGRAMS table for the IWAC Region's Furniture program. The record attributes are as follows:

| PROGRAM | DESCRIPTION |
|---------|-------------|
| FURNTR | Furniture |

3.1.5 Add new NOTICE_OF_AWARD table

A new table titled NOTICE_OF_AWARD has been added to store Notice of Award document data for IWAC orders. The table attributes are as follows:

| COLUMN NAME | DATA TYPE | DATA LENGTH | NULLABLE |
|-------------------------|---------------|-------------|----------|
| NOTICE_OF_AWARD_ID | NUMBER (10,0) | 22 | N |
| CREATED_BY | VARCHAR2 | 30 | N |
| CREATION_DATE | DATE | 7 | N |
| LAST_UPDATED_BY | VARCHAR2 | 30 | N |
| LAST_UPDATE_DATE | DATE | 7 | N |
| ORDER_MOD_ID | VARCHAR2 | 16 | N |
| CONTRACTOR_SELECTION_ID | VARCHAR2 | 16 | N |
| STATUS | VARCHAR2 | 50 | N |

| COLUMN NAME | DATA TYPE | DATA LENGTH | NULLABLE |
|------------------------|--------------|-------------|----------|
| SUBMITTED_BY_ID | VARCHAR2 | 16 | N |
| FINALIZED_BY_ID | VARCHAR2 | 16 | Υ |
| FINALIZED_DATE | DATE | 7 | Υ |
| IP_POC_ID | VARCHAR2 | 16 | N |
| IPARTNER_ID | VARCHAR2 | 16 | N |
| CLIENT_ID | VARCHAR2 | 16 | N |
| CLIENT_POC_ID | VARCHAR2 | 16 | N |
| LOOKUP_CONTRACT_NUMBER | VARCHAR2 | 75 | N |
| CONTRACT_ID | VARCHAR2 | 16 | Y |
| TOTAL_AWARDED_VALUE | NUMBER(15,2) | 22 | N |

4 FOLLOW-ON SUPPORT

If assistance is needed with the RBA Application, users are encouraged to call 1 (877) 243-2889, option 1.